

The Clients who are Citizens or reside in the following countries/regions/territories, will not be onboarded based on the regulatory requirements and/or other reasons:

- Democratic People's Republic of Korea
- Islamic Republic of Iran
- The United States of America
- Lugansk
- Donetsk
- Crimea
- Sahrawi Arab Democratic Republic
- Kosovo
- Republic of China (Taiwan)
- South Ossetia
- Abkhazia
- Turkish Republic of Northern Cyprus
- Republic of Artsakh
- Transnistria
- Republic of Somaliland
- Venezuela (Only Citizens can be accepted if they provide a passport as a proof of identity document during the verification process)
- Puerto Rico
- Virgin Islands
- Guam
- Northern Mariana Islands
- American Samoa
- Palmyra
- Kingman Reef
- Midway
- Jarvis
- Baker
- Howland
- Johnston
- Wake
- Navassa
- Afghanistan
- Canada
- Federal Republic of Somalia
- Republic of Cuba
- Syrian Arab Republic
- New Zealand
- Kingdom of Belgium (Citizens of Belgium, who reside in a different country/region/territory not included in this list, can be onboarded if they provide proof of residence during the verification process)