

# Key Information Document

## Purpose

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, costs, risks and rewards of this product and to help you compare it with other products.

**Product:** Contract for difference on a **Cryptocurrency**

## Manufacturer of the Product

Capital Com SV Investments Ltd, a company authorised and regulated by the Cyprus Securities and Exchange Commission (License No. 319/17) with registered office at 6th floor, Lophitis Business Centre II, 237, 28th October Street, Limassol, PC3035, tel.: 22 008191, website: <https://capital.com/>.

This Key Information Document was initially published on 08 February 2018 and further amended on 08 November 2018.

## ALERT

Our services involve trading CFDs and carry a high level of risk and can result in you losing all of your initial deposit. You are about to purchase a product that is not simple and may be difficult to understand. Our CFD trading is not suitable for everyone.

## WHAT IS THIS PRODUCT?

### Type

Capital Com SV Investments Ltd offers contracts for differences (“CFDs”) across a range of underlying asset classes, including, but not limited to, equity, commodities, FOREX, indices and cryptocurrencies. A CFD is a type of transaction the purpose of which is to secure a profit or avoid a loss by reference to fluctuations in the value or price of a relevant underlying asset.

This document provides key information on CFDs where the underlying investment option that you choose is a cryptocurrency such as Bitcoin and Quantum. A cryptocurrency is a virtual currency that is not issued or backed by a central bank or government. The pricing of cryptocurrencies is derived from specific cryptocurrency exchanges and are traded on cryptocurrency exchanges.

In a CFD contract, one party agrees to pay the other the difference between the value of the financial instrument at the start of the contract and its value at the end of the contract. The client has no rights or obligations in respect of the underlying instruments or assets relating to the CFD.

A list of cryptocurrencies we offer CFDs on can be found at: <https://capital.com/live-cryptocurrency-prices>

## Objective

The mechanism behind CFD trading is quite straightforward. If you believe the price of a chosen financial instrument will go up, you open a CFD position and buy the amount of CFDs you see fit. In other words, you 'go long'. If the market moves in your favour, you make profit. Similarly, if you expect the price of a chosen financial instrument to drop, you take a position of a market going down, or simply 'go short'. Yet, if you miscalculate the direction of the market movement and the price changes contrary to your expectations, you suffer losses.

CFD contracts provide access to leverage, and this allows investors to generate high returns with a small initial deposit. However, leverage can also lead to the loss of the total amount invested.

To open a position you are required to deposit a percentage of the total value of the contract in your account. This is defined as the initial margin requirement. More information with respect to initial margin requirements is outlined below.

CFDs are complex products, generally used for speculative purpose. CFDs are not suitable for "buy and hold" trading, therefore if the Client does not have enough time to monitor such investments on a regular basis, he or she should not trade in CFDs.

## Term

CFDs on Cryptocurrencies generally have no maturity date nor any minimum holding period. You decide when to open and close your position(s). We may close your position(s) without seeking your prior consent if you do not maintain sufficient margin in your account.

Specifically, if the margin level which is the equity amount to the margin required amount is at or below 50% in your account, our system will automatically and systematically close all open positions and cancel all pending orders where there is an active underlying market for the relevant CFD.

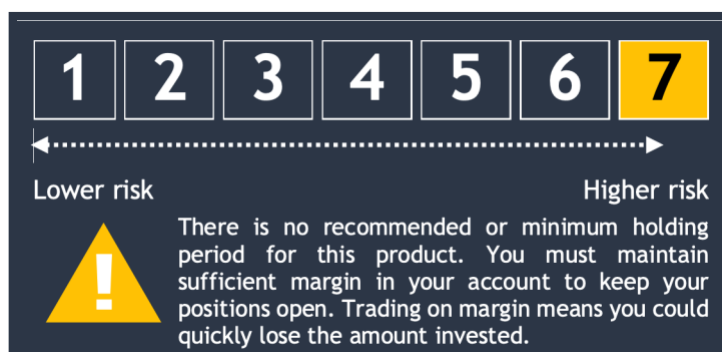
## Intended retail investor

CFDs are intended for investors who have the necessary experience and knowledge in order to understand the risks involved in relation to leveraged products. Likely investors will understand how the prices of CFDs are derived, the key concepts of margin and leverage and the fact that capital loss may occur. Investors should also have appropriate financial means and the ability to bear the loss of the initial amount invested.

## Special Statement for Residents of Spain.

The Company provides CFDs. CFD is a product that is complex and difficult to understand. The National Securities Market Commission of Spain (Comisión Nacional del Mercado de Valores) has determined that, due to the complexity of the CFDs and the risks involved, the purchase of CFDs by retail investors is not appropriate/suitable. A CFD is also a leveraged product and the losses incurred may be greater than the amount initially invested.

## WHAT ARE THE RISKS AND WHAT COULD I GET IN RETURN?



A risk scale diagram consisting of seven numbered boxes (1 to 7) arranged horizontally. Box 7 is highlighted in yellow. Below the boxes is a double-headed arrow with a dotted line. Below the arrow, the text 'Lower risk' is on the left and 'Higher risk' is on the right. Below the arrow is a yellow warning triangle with a white exclamation mark. To the right of the triangle is the text: 'There is no recommended or minimum holding period for this product. You must maintain sufficient margin in your account to keep your positions open. Trading on margin means you could quickly lose the amount invested.'

The summary risk indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or because we are unable to fulfil our obligations. We have classified this product as 7 out of 7, which is the highest risk class. This rates the potential losses from future performance at a very high level (up to 100%).

Values may fluctuate significantly in times of high volatility or market/economic uncertainty; such swings are even more significant if your positions are leveraged and may also adversely affect your position. As a result, margin calls may be made quickly or frequently, and in the event of default, your positions may be closed out and any shortfall will be borne by you (see Term section above). Trade only after you have acknowledged and accepted the risks. You should carefully consider whether trading in leveraged products is appropriate for you.

Our CFDs are not listed on any exchange, and the rates and other conditions are set by us in accordance with our best execution policy. The contract can be closed only with us, and is not transferable to any other provider. If you have multiple positions with us, your risk may be cumulative and not limited to one position.

This product does not include any protection from future market performance so you could lose some or all of your investment. This includes both your deposit(s) as well as any accumulated profits.

If we are not able to pay you what is owed, you could lose your entire investment. However, you may benefit from a consumer protection scheme (see the section “what happens if we are unable to pay you”). The indicator shown above does not consider this protection.

The tax regime of the country in which you are domiciled may impact your return.

Be aware of currency risk. You may receive payments in a different currency, so the final return you will get depends on the exchange rate between the two currencies. This risk is not considered in the indicator shown above.

## Performance Scenarios

This key information document is not specific to a particular product. It applies to a CFD on any Cryptocurrency available on our platform. However, each CFD you enter into is specific to you and your choices i.e. you shall choose the underlying Cryptocurrency; the size of your

position; when you open and close your position; and whether to use any risk management tools we offer such as stop loss orders.

The scenarios shown below are not exact indicators, they are just presented for scenario purposes and illustrate how your investment could perform in favourable, moderate, unfavourable and stress conditions. Your profit and loss will vary depending on how the underlying market performs and how long you keep the position open. The stress scenario shows what you might get back in extreme market circumstances, and it does not take into account the situation where we are not able to pay you.

This performance scenarios assume you only have one position open and does not take into account the negative or positive cumulative balance you may have if you have multiple open positions with us. The scenarios also assume that you do not make any further deposits on your account to meet margin calls.

**The following assumptions have been used for our performance scenarios**

<b>Cryptocurrency CFD intraday (opened and closed within the same day)</b>		
Account currency		USD
Cryptocurrency opening price	P	3.801
Type of order (Buy/Sell)	B/S	Buy
Trade Size (Per CFD)	TS	3,000
Margin	M	50%
Leverage	L	1:2
Margin Requirement	$MR=P*TS*M$	\$3,801
Notional Value of Contract	$NV=P*TS$	\$7,602
Client equity		\$3,801
Overnight fee *	OF	-\$2.85

\*Description of calculation of overnight fee can be traced in “what are the costs” section

<b>Scenarios</b>		<b>Actions taken on position</b>	<b>Results</b>
<b>Stress Scenario A:</b> The sell price falls rapidly which resulted the equity to margin level to fall below 50%, therefore your open position is automatically closed by our system	<b>What will you lose (after costs) and the percentage of loss on the initial margin</b>	Closed intra-day on close out by our system at the price of 2.534	-\$3,801 (-100%)
<b>Stress Scenario B:</b> The sell price falls and your position is closed on close out at 50%	<b>What will you lose (after costs) and the percentage of loss on the initial margin</b>	Closed intra-day at a sell price of 3.167	-\$1,900.50 (-50%)

<b>Unfavourable scenario A:</b> The sell price falls and you close your position the same day	<b>What will you lose (after costs) and the percentage of loss on the initial margin</b>	Closed the same day at a sell price of 3.567	-\$702 (-18.5%)
<b>Unfavourable scenario B:</b> The sell price falls and you close your position the next day	<b>What will you lose (after costs) and the percentage of loss on the initial margin</b>	Closed the next day at a sell price of 3.634	-\$503.85 (-13.3%) Details: -\$501 loss -\$2.85 overnight fee
<b>Moderate Scenario A:</b> The sell price falls and you close your position the same day	<b>What will you lose (after costs) and the percentage of loss on the initial margin</b>	Closed the same day at a sell price of 3.765	-\$108 (-2.8%)
<b>Moderate Scenario B:</b> The sell price falls and you close your position the next day	<b>What will you lose (after costs) and the percentage of loss on the initial margin</b>	Closed the next day at a sell price of 3.698	-\$311.85 (-8.2%) Details: -\$309 loss -\$2.85 overnight fee
<b>Favourable Scenario A:</b> The sell price increases and you close your position the same day	<b>What will you lose (after costs) and the percentage of loss on the initial margin</b>	Closed the same day at a sell price of 3.892	\$273(7.2%)
<b>Favourable Scenario B:</b> The sell price increases and you close your position after 3 days	<b>What will you lose (after costs) and the percentage of loss on the initial margin</b>	Closed after 2 days at a sell price of 3.908	\$315.30 (8.3%) Details: \$321 profit -\$5.70 overnight fee

The two stress scenarios above show how a volatile price movement can rapidly lead to losses and in these circumstances can result in a forced close out of your position. In the stress scenario B, we would close your position when the margin in your account falls below 50% of the total initial margin required for all the CFDs in your account. However, this may not be possible in an extreme stress scenario, per scenario A where you can lose your entire investment (any cash deposited in your CFD account and any unrealised net profits from any other open positions) due to abnormal market conditions.

The figures shown include all the costs of the product itself. The figures do not take into account your personal tax situation, which may also affect the return on your investment.

## What happens if Capital Com SV Investments Limited is unable to pay out?

Capital Com SV Investments Limited segregates all retail client funds from its own money in accordance with CySEC's Client Asset rules. Capital Com SV is also a member of the Investor Compensation Fund for Customers of Cyprus Investment Firms (CIFs) and other Investment Firms (IFs) which are not credit institutions which covers investments of eligible clients up to twenty thousand Euro (€20,000) per Client. The Fund was established under the Investment Firms Law of 2002 (as amended and replaced by Law 87(I)/2017 and Directive DI144-2007-15 of the Cyprus Securities and Exchange Commission for the Continuance of Operation and the Operation of the CIF Investor Compensation Fund).

You can find more detailed information [here](#).

## WHAT ARE THE COSTS?

Before you begin to trade CFDs you should familiarise yourself with all costs for which you will be liable. These charges will reduce any net profit or increase your losses. For more information please visit our [website](#).

<b>One-off costs</b>	<b>Spread</b>	
		<p>Capital Com SV Investments Limited applies SPREAD (the difference between the lower and the higher price of a given CFD i.e. BID and ASK price). The SPREAD is the only trading cost that the user has to pay for the trading part of the Electronic Services. No other charges or commissions are paid by the clients to enter or exit a trade. The Company's spreads are quoted on both the mobile and web platforms and on the website.</p> <p>The spreads are dynamic due to the uncertain nature of the markets and are set at the absolute discretion of the Company. Different instruments have different spreads. The spread may factor in:</p> <ul style="list-style-type: none"><li>- Liquidity of the product's underlying market</li><li>- General market and economic conditions</li><li>- The Company's risk appetite</li></ul>

		<ul style="list-style-type: none"> <li>- The Company's costs and profit margin</li> <li>- The greater competitive landscape</li> </ul> <p>The Company is using a proprietary model to create its pricing. A unique internally developed pricing algorithm sources prices from many price liquidity providers, assuring that the Company provides to its clients the best price it can.</p>
<p><b>Ongoing costs</b></p>	<p><b>Overnight fees</b></p>	<p>If you keep a position open overnight (after a certain cut-off time), an overnight premium is subtracted or credited to your account.</p> <p>Overnight fees for CFDs on Cryptocurrencies are calculated as follows:</p> <p>Trade size x Closing Mid Price x Daily (Buy or Sell) Overnight Fee % x (1 – margin percentage used when opening the position)</p> <p><b><u>Example 1:</u></b></p> <p>Trade Size: 3,000  Closing Mid Price: 3.801  Daily Buy Overnight fee %: -0.0500%  Margin percentage used when opening the position: 50% (i.e. 0.5)</p> $\text{Overnight fee} = 3000 \times 3.801 \times (-0.05\%) \times (1-0.5)$ $\text{Overnight fee} = -2.85$ <p>In this example, the overnight fee is negative, therefore your account will be debited.</p> <p><b><u>Example 2:</u></b></p> <p>Trade Size: 3,000  Closing Mid Price: 3.801  Daily Buy Overnight fee %: 0.0500%  Margin percentage used when opening the position: 50% (i.e. 0.5)</p> $\text{Overnight fee} = 3000 \times 3.801 \times (0.05\%) \times (1-0.5)$ $\text{Overnight fee} = 2.85$



		<p>In this example, the overnight fee is positive, therefore your account will be credited.</p> <p>*The percentage of the overnight premium is specified for each instrument on our trading platform and the website.</p>
<b>Other costs</b>	<b>Inactivity fees</b>	<p>Inactive accounts are the subject to a monthly charge of 10 USD (or the equivalent of the same in one of the Base Currencies) after one (1) year of inactivity, relating to the maintenance/administration of such inactive accounts.</p> <p>Find more on Inactive Account in our <a href="#">Terms and Conditions</a>.</p>
<b>Additional costs</b>		<p>You should be aware of the possibility that other taxes or costs may exist that are not paid through or imposed by us. It is your sole responsibility to bear these additional costs.</p>

## HOW LONG SHOULD I HOLD IT AND CAN I TAKE MONEY OUT EARLY?

CFDs on Cryptocurrencies generally have no fixed term and will expire when you choose to close your positions or in the event you do not have available margin. You should monitor the product to determine when the appropriate time is to close your position(s), which can be done at any time during market hours.

CFDs are intended for short term trading, in some cases intraday and generally not suitable for long term investments. There is no recommended holding period.

Capital Com SV Investments Limited does not provide you with any investment advice, our trading service is execution only and we execute trades based on your instructions.

## HOW CAN I COMPLAIN?

In the event you are dissatisfied about a financial product or service provided to you by Capital Com SV Investments Limited, contact us to submit your complaint, providing the

following information to assist us in dealing with your complaint.

Details: <https://capital.com/complaints-procedure>

## OTHER RELEVANT INFORMATION

Further information with regards to this product can be found on our website in the “Markets” section (<https://capital.com/live-cryptocurrency-prices>). You should ensure that you read our legal documents, which include the Terms & Conditions, Risk Disclosure Statement, Order Execution Policy and Complaint Handling Policy. An indicative list with links to the relevant documents can be traced below:

1. [Terms and Conditions](#)
2. [Risk Disclosure Statement](#)
3. [Order Execution Policy](#)
4. [Privacy Policy](#)
5. [Client Categorisation Policy](#)
6. [Investor Compensation Fund Policy](#)
7. [Conflicts of Interest Policy](#)
8. [Cookies Policy](#)
9. [Leverage and Margin Policy](#)